

# Smallridge Solutions

## IT Business Services – Overview

### ***Support and Maintenance***

- Software upgrades & installation: Windows, Linux and UNIX
- System upgrades, migrations, and installations: PCs, servers, and laptops
- Hardware installation and trouble-shooting: printers, scanners, video and interactive devices

### ***Networking and Connectivity***

- Internet Connectivity: Hardware installation, configuration, and ISP conduit.
- Networking: Routed and switched networks using cabling, wireless, fibre-optic, and "Homeplug"
- Network Services: File, fax, and printer sharing.
- Network Applications: Relational database management and design, Web server management and installation.
- Internet Presence: Web Site, Email, and telephony solutions
- Remote Access: Dial-in access, remote desktop access, and site-to-site virtual private networks (vpn)

### ***Security and Protection***

- Internet Security: Firewalls and content filtering
- PC Security: Antivirus, anti-spyware / malware
- Backup and Recovery: On-site, off-site, disk, tape, DVD and NAS. Schedules and verification

### ***Customised Solutions***

- Tailored solutions to fit the way you work
- Best of breed software and hardware selected to fit your needs and budget

### ***Professional Service***

- 15 years' IT professional experience in support, development, and network administration, supporting and managing global sites
- Local small business access to big company support
- Competitive rates with four flexible service options:
  - Priority Customer, On-call, As-Needed, Fixed-price project agreements

### ***Areas Covered***

- "The Bude and Holsworthy area". Potential Priority and On-Call Clients outside this area should call for further information.